

Canon

ATI-AZ-009

**MODEL:** iR2200/ 2800 / 3300

**SUBJECT:** Correction of Erroneous 'E003' Error Codes

**LOCATION:** DC Controller DIMM

## Retrofit Category 'B'

### Detail:

A temporary measure for this was covered on ATI-AZ-007.

A permanent measure is now available, in the form of a retrofit DIMM to the DC Controller. This provides an update of the firmware to the DC Controller to Version 10.01.

**NOTE:** This Retrofit is for iR2200/2800/3300 machines that have Version 9.02 DC Controller Firmware **ONLY**

Affected Serial Numbers are:

iR2200	QEF03667 to QEF03896
iR2800	QEH02332 to QEH02652
iR3300	QEG01796 to QEG02065

The part number for the DIMM is FG9-3964-000. This part should be ordered as per the procedure for ordering retrofit parts.